## Support Services



## **Image Recovery Services**

Have you accidentally deleted an image, experienced a card corruption, or had camera batteries fail while saving a picture? Digital Pro Lab, as a Lexar Authorized Image Recovery Service specialist, provides reliable image recovery of the most popular file types, including JPEG, TIFF, RAW, MP4, AVI, and more. We can recover files from any type of memory card helping you save your valuable photos and videos, giving you added peace of mind knowing your memories are not lost.

Bring in your memory card today and let us recover your most precious memories. Once the Image Recovery has been performed, we will burn your recovered files to DVD.

Although there is a good chance we will be able to recover your lost files, image recovery is not 100% guaranteed. If we are not able to recover your images, we will not charge you one cent!

Service	1st 4G Transfered	Per Add'l 4G
Image Recovery	\$39.95	\$8.95



## **Monitor Calibration**

Want to have your monitor calibrated? We offer Monitor Calibration for our customers who would prefer to do their own color corrections and image editing, giving you the control that you want over the look of your images.

All of the printers at Digital Pro Lab are calibrated to an industry standard of color using ICC Profiles. We offer a Monitor-Match Guarantee to all of our customers that are working on a Calibrated Monitor. If your prints don't match your screen, then we'll reprint your order at no charge or give you your money back!

The turn-around time to have your monitor calibrated is Same-Day. Bring your computer in before 10am and it will be ready at 5pm on the same day. Monitor Calibrations are done by appointment only.

If you have a Photography Studio, we offer In-Studio Monitor Calibrations to qualified customers. To have one of our color management specialists go out to your studio and perform an In-Studio Monitor Calibration, your studio must have a store-front and be located in San Antonio, inside Loop 1604.

All customers that are working on a Color-Calibrated Monitor are eligible to order through any of our "Standard" Print ordering softwares. If you would prefer to have the lab edit your images for color, density, brightness and contrast, then "Full Service" Printing is the best option for you.

Service	Price
Monitor Calibration	\$99.95
Monitor Re-Calibration	\$49.95
In-Studio Monitor Calibration (Existing Customers Only)	FREE

## If I'm having my monitor calibrated, what do I need to bring?

You will need to bring in your monitor, computer, 2 power cables and monitor-to-computer connection cord (VGA, DVI, Mini DVI, etc.), as well as your operating system's username and password.